

ULTIMATE CARE FOR YOUR JACK

Ultimate Care is Tronair's Premier Preventive Maintenance (PM) service program. Tronair offers three options that includes your replacement parts, load testing and a five year extended warranty.



TRONAIR[®]

BENEFITS OF ULTIMATE CARE

No hassle to remember to order parts

Allocate PM costs to your capital or operating expense budget

Extended warranty covers all parts* and labor for length of agreement

Annual load testing of jack at authorized Tronair Service Center (includes preventive maintenance inspection and parts installation) with Gold Plan**

★ Cost Savings/Parts Discount

The current year's parts pricing is guaranteed to be covered under Ultimate Care for the next 5 years.

★ Convenience

Parts delivery follows Tronair's recommended maintenance schedule eliminating the need for you to place multiple orders to service your Tronair Jack. The parts show up at your door. Additionally, certified maintenance technicians are available to service your Tronair Jack.

★ Flexibility

You can pull forward the parts shipment covered in the agreement and have it shipped in under two days.

★ Peace of Mind

You've made an investment in equipment and it's reassuring to know that you'll be protected with Ultimate Care if something goes wrong. Regularly scheduled preventive maintenance can help to reduce your total cost of ownership and increase the longevity of your investment.

★ Extended Warranty

The Ultimate Care plans cover all parts* and labor for 5 years.

*Component failure only, contingent on following prescribed maintenance schedule

**Limited to continental USA and Canada

GOLD PLAN **

Annual load testing service and PM inspection at designated Tronair Service Facility, necessary PM parts installed in year 5 of the plan and extended warranty to 5 years.

SILVER PLAN

Preventive Maintenance parts shipment in year 5 of the plan and extended warranty to 5 years.

BRONZE PLAN

Extended 5 year warranty for non-PM repairs.



Tripod Jack with Air Pump



Axle Jack



Tripod Jack



**Component failure only, contingent on following prescribed maintenance schedule*

***Limited to continental USA and Canada*

TRONAIR

- Columbus Jack and Regent Manufacturing have combined to become the world leader in ground support equipment
- Over 50 years service to the International Military Community
- Over 70 years service to the International Aviation and Aerospace Community
- Over 1,800 National Stock Numbered (NSN) parts in the military system
- World-wide sales, support and service
- A veteran management and engineering team with a solid reputation and over 150 years combined industry experience
- Over 300,000 square feet of office and manufacturing area
- Complete weld and machine shop facilities
- On-site sandblast and paint operations
- Inspection with NDI capabilities
- 175 ton dynamic test stand
- Located in Swanton, Ohio
- Made in USA

TRONAIR®

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MEETING ALL YOUR GROUND SUPPORT NEEDS

Tronair and the Tronair group of companies including Columbus Jack, Eagle Tugs, and Malabar, proudly support a wide range of products and segments of the aviation industry. Tronair has differentiated itself in the market by offering a diverse and unparalleled range of high quality GSE product lines. Extensive engineering capabilities and customer collaborations drive innovative solutions that support safe and efficient aircraft ground and maintenance operations. Our Swanton, Ohio facility occupies over 300,000 sq. ft. On-site processes include machining, fabrication, powder paint, 2- part epoxy coatings and assembly. Total control over the manufacture of our products enables us to produce the best GSE products in the world. Every finished good is inspected prior to leaving our facility and no product is shipped unless it passes our 12 point quality inspection test. We are ISO:9015 certified, utilizing the latest equipment in our laboratory.

The employees of Tronair are committed to being a global and innovative provider of quality aircraft ground support equipment for the aerospace industry. It is our passion to design and manufacture products efficiently, perform services as specified, price products competitively, and deliver products on time. We are dedicated to working together, employing our technical knowledge, and utilizing the most current technology in our products and business systems. The customer service and sales team has over 100 years of experience with Tronair products and their applications in the field. Our global network of service centers allows our customers close and convenient locations to have any Tronair equipment repaired and tested. Our worldwide network of authorized service centers have gone through extensive training at our world headquarters.

Tronair Warranty Policy

Tronair products are warranted to be free of manufacturing or material defects for a period of one year after shipment to the original customer. This is solely limited to the repair or replacement of defective components. This warranty does not cover the following items:

- 1) Parts required for normal maintenance
- 2) Parts covered by a component manufacturers warranty
- 3) Replacement parts have a 90-day warranty from date of shipment

If you have a problem that may require service, contact Tronair immediately. Do not attempt to repair or disassemble a product without first contacting Tronair, any action may affect warranty coverage. When you contact Tronair be prepared to provide the following information:

- 1) Product Model Number
- 2) Product Serial Number
- 3) Description of the problem

If warranty coverage is approved, either replacement parts will be sent or the product will have to be returned to Tronair for repairs. If the product is to be returned, a Return Material Authorization (RMA) number will be issued for reference purposes on any shipping documents. Failure to obtain a RMA in

advance of returning an item will result in a service fee. A decision on the extent of warranty coverage on returned products is reserved pending inspection at Tronair. Any shipments to Tronair must be shipped freight prepaid. Freight costs on shipments to customers will be paid by Tronair on any warranty claims only. Any unauthorized modification of the Tronair products or use of the Tronair products in violation of cautions and warnings in any manual (including updates) or safety bulletins published or delivered by Tronair will immediately void any warranty, express or implied.

The obligations of Tronair expressly stated herein are in lieu of all other warranties or conditions expressed or implied. Any unauthorized modification of the Tronair products or use of the Tronair products in violation of cautions and warnings in any manual (including updates) or safety bulletins published or delivered by Tronair will immediately void any warranty, express or implied and Tronair disclaims any and all liability for injury (without limitation and including DEATH), loss or damage arising from or relating to such misuse.



Setting the worldwide standard in GSE.