

ULTIMATE CARE FOR YOUR HPU

Ultimate Care is Tronair's Premier Preventive Maintenance (PM) service program. Tronair offers three options that includes your replacement parts, gauge calibration services and a five year extended warranty.



TRONAIR[®]

BENEFITS OF ULTIMATE CARE

Current year pricing locked during service period

PM costs will remain fixed during service period

No hassle to remember to order parts

Flexibility to pull forward parts as needed

We'll send you a fully calibrated set of gauges while we recalibrate your existing ones

Allocate PM costs to your capital or operating expense budget

Complementary first year visit

Extended warranty for length of agreement*

Annual PSG visit (preventive maintenance inspection, installation of gauges and parts) with Gold plan

★ Cost Savings/Parts Discount

Guaranteed the current year parts pricing covered under Ultimate Care for the 5 future years.

★ Convenience

Part deliveries follow Tronair's recommended maintenance schedule eliminating the need for you to place multiple orders each year to service your HPU. The parts show up at your door. Additionally, certified maintenance technicians are available to service your HPU.

★ Flexibility

You can pull forward any part shipment covered in the agreement and have it shipped in under two days. For example, if your hoses begin showing signs of wear before the 5th year, you can request your new set prior to the scheduled shipment time.

★ Peace of Mind

You do not have to worry about your HPU for 5 years.

★ Extended Warranty

The UC package covers all parts* and labor for 5 years with the Gold plan.**

**Component failure only, contingent on following prescribed maintenance schedule*

***Limited to continental USA and Canada*

GOLD PLAN **

Annual Tronair service technician visit to replace PM parts & gauges, perform onsite preventive maintenance inspection, operation testing, an extended 5-year warranty for the length of the service agreement and 1 set of external hoses in year 5.

SILVER PLAN

Annual Preventive Maintenance part deliveries including filters, fluid test kit, gauge calibration services and 1 set of external hoses in year 5.

BRONZE PLAN

Annual Preventive Maintenance part deliveries including filters, fluid test kit and 1 set of external hoses in year 5.



C-Frame Series



TADHPU Series



B-Frame Series



TRONAIR

- ISO 9001:2015 Certified
- Over 50 years service to the International Military Community
- Over 70 years service to the International Aviation and Aerospace Community
- Over 1,800 National Stock Numbered (NSN) parts in the military system
- World-wide sales, support and service
- A veteran management and engineering team with a solid reputation and over 150 years combined industry experience
- Over 300,000 square feet of office and manufacturing area
- Complete weld and machine shop facilities
- On-site sandblast and paint operations
- Inspection with NDI capabilities
- 175 ton dynamic test stand
- Located in Swanton, Ohio
- Made in USA

TRONAIR®

Tronair
1 Air Cargo Pkwy East
Swanton, OH 43558
USA

1.800.426.6301
sales@tronair.com

www.tronair.com

OUR FULL SUITE OF PROTECTION PLANS



Coolant Service Carts

Annual Preventive Maintenance part deliveries including filters, O-rings, and hoses.



Tronair Jacks

Load testing service and PM inspection at designated Tronair Service Facility, necessary PM parts, and extended 5 year warranty for non-PM repairs.



Eagle EJP Towbarless Tugs

Extended 5 year warranty for non-PM repairs, yearly preventive maintenance and part installation visits, and annual hydraulic filter kit delivery.

Please contact our Aftermarket Parts & Services Department at aps@tronair.com or 1.567.326.4207 to find out more on Bundling Options for multiple pieces of equipment and inquire about Product Lines outside of our current Ultimate Care Protection Plans.

Tronair Warranty Policy

Tronair products are warranted to be free of manufacturing or material defects for a period of one year after shipment to the original customer. This is solely limited to the repair or replacement of defective components. This warranty does not cover the following items:

- 1) Parts required for normal maintenance
- 2) Parts covered by a component manufacturers warranty
- 3) Replacement parts have a 90-day warranty from date of shipment

If you have a problem that may require service, contact Tronair immediately. Do not attempt to repair or disassemble a product without first contacting Tronair, any action may affect warranty coverage. When you contact Tronair be prepared to provide the following information:

- 1) Product Model Number
- 2) Product Serial Number
- 3) Description of the problem

If warranty coverage is approved, either replacement parts will be sent or the product will have to be returned to Tronair for repairs. If the product is to be returned, a Return Material Authorization (RMA) number will be issued for reference purposes on any shipping documents. Failure to

obtain a RMA in advance of returning an item will result in a service fee. A decision on the extent of warranty coverage on returned products is reserved pending inspection at Tronair. Any shipments to Tronair must be shipped freight prepaid. Freight costs on shipments to customers will be paid by Tronair on any warranty claims only. Any unauthorized modification of the Tronair products or use of the Tronair products in violation of cautions and warnings in any manual (including updates) or safety bulletins published or delivered by Tronair will immediately void any warranty, express or implied.

The obligations of Tronair expressly stated herein are in lieu of all other warranties or conditions expressed or implied. Any unauthorized modification of the Tronair products or use of the Tronair products in violations of cautions and warnings in any manual (including updates) or safety bulletins published or delivered by Tronair will immediately void any warranty, express or implied and Tronair disclaims any and all liability for injury (without limitation and including DEATH), loss or damage arising from or relating to such misuse.



Setting the worldwide standard in GSE.